

-NAME OF SCRUTINY COMMITTEE	Scrutiny Committee - Services
DATE OF MEETING	11 December 2014
TITLE OF ITEM	Annual Review and Evaluation of Gwynedd Council's Performance 2013/14 – Care and Social Services Inspectorate for Wales (CSSIW)
CABINET MEMBER	Councillor R H Wyn Williams

1. Purpose of the Item

- 1.1 The purpose of this report is to submit information to the Scrutiny Committee regarding the main findings and recommendations of the Care and Social Services Inspectorate for Wales of their review and evaluation of the annual performance of Gwynedd Council 2013-14.
- 1.2 At the request of CSSIW, officers from the Inspectorate will present the annual review to the Scrutiny Committee. A copy of CSSIW's Review of Gwynedd's 2013-14 performance is appended as **Appendix 1**.

2. Context, background and purpose of CSSIW's Annual Review and Evaluation of Performance 2013-14

- 2.1 The CSSIW undertake a review and evaluation of the performance of Gwynedd Social Services on an annual basis. The review report resulting from the work will identify the fields that have improved and fields for improvement in the Social Services Department of Gwynedd Council for the year in question.
- 2.2 As part of the process, CSSIW will consider a wide range of evidence base which is available, including the arrangements for directors of social services to submit annual reports on their performance and plans for improvements. The observations of other auditors and inspectors will be considered, along with the regulatory work of the CSSIW.

3. Response of Gwynedd Council to the 2013-14 annual review

- 3.1 We welcome the Inspectorate's annual review and acknowledge the importance of this annual process in terms of providing an independent evaluation on the performance of social services in Gwynedd. We certainly respect and value the independent viewpoints of regulators within this area of work.
- 3.2 Naturally the Council will be required and expected to take action to respond to these improvement areas. To this end we have already formed a 2014-15 response steps template and a work programme per improvement area which is presented as **Appendix 2**.